DEPARTMENT OF THE ARMY

U.S. ARMY CONTRACTING AGENCY SOUTHERN REGION HEADQUARTERS 1301 ANDERSON WAY SW. **BUILDING 130**

FORT MCPHERSON GEORGIA 30330-1096



SFCA-SR-COD

11 March 2003

MEMORANDUM FOR Army Contracting Agency, Southern Region Installations

SUBJECT: South Region Implementation Memorandum (SRIM) 03 - 07, Source Selection Authority (SSA) Briefing and Qualitative Basis of Award Statement

- 1. The purpose of this SRIM is twofold: 1) provide a SSA Briefing example that is based upon an evaluation process that includes Adjectival Ratings and Color Codes; and 2) provide an example of a Qualitative Basis of Award Statement that utilizes priority statements to define the relative importance of the evaluation factors and subfactors.
- 2. The SSA briefing example is found at the enclosure to this SRIM. This briefing uses Adjectival Ratings supported by Color Coding to visually display proposal ratings by the relative importance of each evaluation factor and subfactor. It also provides a clear portrayal of the "merits" of each proposal as the strengths, weaknesses, and deficiencies are listed along with the Adjectival Rating (and Color Code) of each evaluation factor. This example also illustrates an accurate and detailed basis for "discriminating" between proposals.
- 3. The Basis of Award Statement establishes the relative importance of the evaluation factors. An example of a Basis of Award Statement using priority statements is provided below.

The Technical Factor is somewhat more important than the Past Performance and Cost Factors combined. The Past Performance Factor is slightly more important than the Cost Factor. When combined, the Technical and Past Performance Factors are significantly more important than the Cost Factor. Where the selection official reasonably regards proposals as being essentially equal with respect to the Technical and Past Performance Factors, Cost can become the determining factor in making the award. To receive consideration for award, a rating of no less than "Acceptable" must be achieved for the Technical Factor.

(Note: Slide Number 7 of the enclosed example SSA briefing presents a visual display of this Basis of Award Statement. This statement is provided as just an example, and it can be tailored to accommodate the circumstances surrounding any particular acquisition requirement. A Quality Factor can replace the Technical Factor in this example, or a Price Factor can replace the Cost Factor. Further, the relative importance of the evaluation factors can be

This qualifier statement can be made applicable to other non-cost evaluation factors. For example, this statement could have been altered to include the Past Performance Factor as well,

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altered to reflect the acquisition circumstances (e.g., increase the relative importance of the Price Factor in support of firm-fixed-price requirements).

4. The relative order of importance must be established for all evaluation subfactors as well. This is also accomplished by using priority statements. The sample briefing establishes the relative importance of the subfactors found under the Technical Factor described in Paragraph 3.

The Technical Approach Subfactor is somewhat more important than either the Technical Resources or Quality Management Subfactors. The Technical Resources and Quality Management Subfactors are of equal importance and together are slightly more important than the Technical Approach Subfactor.

(Note: Slide Number 8 of the enclosed sample SSA briefing presents a visual display the relative importance of these subfactors.)

5. Using priority statements to define the relative importance of the evaluation factors and subfactors works best when these evaluation factors are limited to those that are true proposal discriminators. FAR 15.304 clearly states "evaluation factors must (1) Represent key areas of importance and emphasis to be considered in the source selection decision; and, (2) Support meaningful comparison and discrimination between and among competing proposals." The intent of this FAR narrative can be rephrased as follows: If an evaluation factor or subfactor cannot surface proposal "merits" that have value enough to warrant the payment of a meaningful cost/price premium, do not use this factor or subfactor within the solicitation. To further streamline the amount of evaluation factors, evaluate both Past Performance and Cost at the factor level without the use of subfactors.

6. For additional information, please contact the Contract Operations Division.

Encl

as

BEVERLY Y / HOMAS

Chief

Contract Operations Division

Army Contracting Agency, Southern Region



Source Selection Authority Briefing

{Program Name}
{Solicitation Number}
{Date}

Source Selection Information (See FAR 3.104)





Agenda

- Purpose
- Acquisition Background
- Source Selection Organization
- Milestone Schedule
- Proposal Merit Rating Definitions / Color Codes
- Evaluation Terms
- Basis of Award

- Subfactors Relative Importance
- Overall Factor Evaluation Summary
- Evaluation Results
 - > Technical
 - > Past Performance
 - > Cost
- Evaluation Summary
- Conclusion: Approve Competitive Range or Make Best Value Selection





Purpose

 To obtain the Source Selection Authority's approval on the establishment of Competitive Range

 To obtain the Source Selection Authority's decision on the selection of the "Best Value" Offer

Note: The purpose of Slide Presenation can be altered to support evalution of the Technical Performance Plan (TPP) and pre post award debriefings.



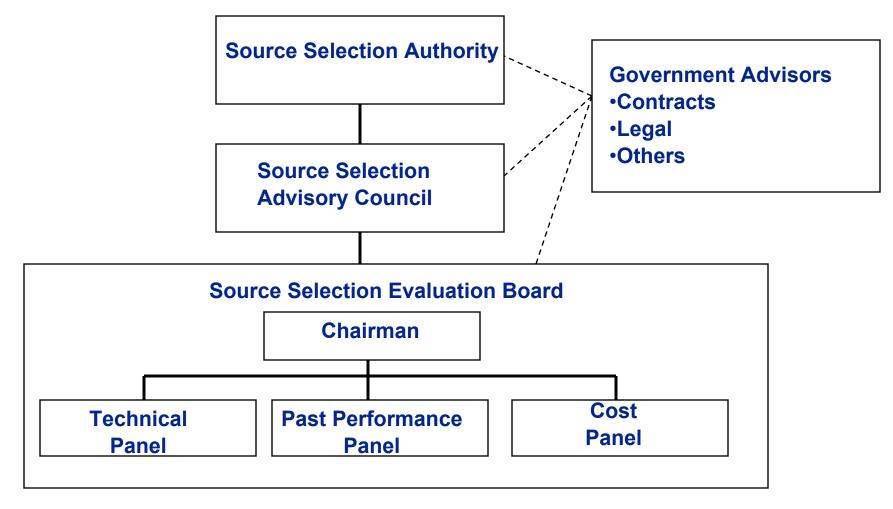
Acquisition Background

- Discuss the Acquisition Background...
 - What is the requirement...What type of contract...How long is the effort...Any options...Any special contract requirements (Incentives, Economic Price Adjustment Clause, etc.)...Any special circumstances (e.g., The original solicitation was restricted to small businesses, however, it was cancelled because no proposals were received)...How many proposals were received...If this is a decision brief, how many proposals were included within the competitive range

This is an Office of Management Budget (OMB) A-76 generated effort in support of Fort Hippie's Public Work Business Center (PWBC) commercial activity requirement. The solicitation contains a contractual effort of one base year with four one year option periods. The total contractual effort will last no more than five years. The solicitation effort is based upon a Cost Plus Award Fee (CPAF) type contract. The best value selected proposal will be used to conduct a cost comparison against the Government's offer. Contract award will only be made upon the determination that the best value selected proposal is the most cost effective offer. The solicitation was issued on 1 January 2002. On 15 February 2002, three proposals were received. No amendments were issued during this solicitation period.



Source Selection Organization







Milestone Schedule

<u>Action</u>	<u>Date</u>	Status/Remarks
Issue Solicitation		
Proposals Received		
Evaluate Initial Proposals		
SSAC/SSA Competitive Range Briefings		
POM Approval		
Discussions		
Receipt of Revised Proposal		
Evaluate Revised Proposals		
SSAC/SSA Best Value Decision Briefings		
Evaluate TPP vs. Solicitation		
Evaluate TPP vs. Best Value Offer		
SSAC/SSA TPP Determination		
Initial Decision		



Basis of Award

Evaluation Factors



Technical Factor



Past Performance Factor



Basis of Award using Priority Statements

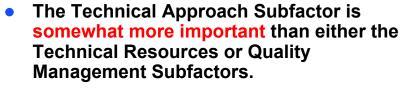
- The Technical Factor is somewhat more important than the Past Performance and Cost Factors combined.
- The Past Performance Factor is slightly more important than the Cost Factor.
- When combined, the Technical and Past Performance Factors are significantly more important than the Cost Factor.
- Where the selection official reasonably regards proposals as being essentially equal with respect to the Technical and Past Performance Factors, Cost can become the determining factor in making the award.
- To receive consideration for award, a rating of no less than "acceptable" must be achieved for the Technical Factor.





Subfactors Relative Importance

Technical Factor Technical Approach



- The Technical Resources and Quality Management Subfactors are of equal importance and together are slightly more important than the Technical Approach Subfactor.
- Note: There are no subfactors for the Past Performance or Cost. Past Performance is evaluated at the factor level. A MPCE constitutes the evaluation results for the Cost Factor.

Technical Resources







Proposal Merit Rating Scale – Adjectival and Color Coding

	ADJECTIVAL	COLOR	DEFINITION
THE CASE OF THE PARTY OF THE PA	Excellent	Blue	Offers one or more strengths, which significantly outweigh any weaknesses, and has a very good probability of success with overall low degree of risk in meeting the Government's requirements.
	Good	Green	Offers one or more strengths, which outweigh any weaknesses, and has a good probability of success with overall low to moderate degree of risk in meeting the Government's requirements.
Part of SSP. Evaluation Factors Of Than Past Perform	Acceptable	Yellow	Any strengths are offset by weaknesses, and has a fair probability of success with overall moderate to high degree of risk in meeting the Government's requirements.
Than	Susceptible to Being Made Acceptable	Pink	A proposal that contains errors, omissions or deficiencies, which are capable of being corrected without a major rewrite or revision of the proposal, and has a high degree of risk in meeting the Government's requirements.
	Unsatisfactory	Red	A proposal which contains major errors, omissions or deficiencies, or an unacceptably high degree of risk in meeting the Government's requirements; and these conditions cannot be corrected without a major rewrite or revision of the proposal.

✓ Proposal Risk Incorporated within Definition ¬





Proposal Merit Rating Scale - Assessment of Performance Risk (Past Performance)

ADJECTIVAL	COLOR	DESCRIPTION
Exceptional/ Very Low Risk	Blue	Based on the offeror's performance record, essentially no doubt exists that the offeror will successfully perform the required effort. Past performance has met contractual requirements and has exceeded some to the Government's benefit. Contractual performance was accomplished with few minor problems for which corrective action(s) taken by the contractor were highly effective.
Very Good/ Low Risk	Green	Based on the offeror's performance record, little doubt exists that the offeror will successfully perform the required effort. Past performance has met contractual requirements and has exceeded some to the Government's benefit. Contractual performance was accomplished with some minor problem(s) for which corrective action(s) taken by the contractor were effective.
Satisfactory/ Moderate Risk	Yellow	Based on the offeror's performance record, some doubt exists that the offeror will successfully perform the required effort. Past performance has met contractual requirements. Contractual performance contains some minor problem(s) for which corrective action(s) taken by the contractor appear or were satisfactory.
Marginal/ High Risk	Pink	Based on the offeror's performance record, substantial doubt exists that the offeror will successfully perform the required effort. Past performance has not met some contractual requirements. Contractual performance reflects a serious problem for which either the contractor has not yet identified corrective action(s), or the proposed corrective action(s) appear only marginally effective or were not fully implemented.
Unsatisfactory/ Very High Risk	Red	Based on the offeror's performance record, extreme doubt exists that the offeror will successfully perform the required effort. Past performance has not met most contractual requirements, and recovery did not occur or was not in a timely manner. Contractual performance contains serious problem(s) for which the contractor's corrective action(s) appear or were ineffective.
Unknown Risk	White	No performance record identifiable.







Evaluation Terms

- **Deficiency** -- A material failure of a proposal to meet a Government requirement or a combination of significant weaknesses in a proposal that increases the risk of unsuccessful contract performance to an unacceptable level. Examples of deficiencies include a statement by the offeror that it cannot or will not meet a requirement, an approach that clearly does not meet a requirement, or omission of data required to assess compliance with the requirement.
- **Strength** An aspect of a proposal that decreases the risk of unsuccessful contract performance or that represents a benefit to the Government. A "significant strength" in the proposal is an aspect that appreciably decreases the risk of contract performance or that represents a significant benefit to the Government.
- **Weakness** A flaw in the proposal that increases the risk of unsuccessful contract performance. A "significant weakness" in the proposal is a flaw that appreciably increases the risk of unsuccessful contract performance.

Overall Factor Evaluation Results

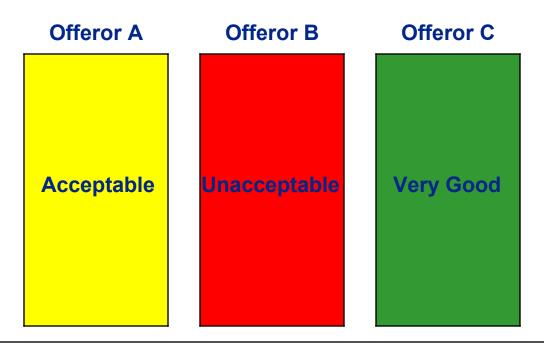
	Offeror A	Offeror B	Offeror C	Basis of Awar The Technical somewhat mo
				than the Past Performance Factors comb The Past Performance
Tachnical	Acceptable		Very Good	Factor is sligh important that Factor.
Technical		Unacceptable		 When combin Technical and Performance I significantly n important that Factor.
				Where the self official reason regards proportions.
Past	Marginal/	Satisfactory/	Exceptional/	being essentia with respect to Technical and Performance l
Performance	High Risk	Moderate Risk	Very Low Risk	making the av
	MPCE	MPCE	MPCE	• To receive confor award, a rate less than "acc
Cost Factor	54.5 Million	69.2 Million	57.9 Million	must be achie Technical Fac

- ard
- al Factor is ore important and Cost bined.
- rformance ahtly more an the Cost
- ined, the id Past Factors are more an the Cost
- election onably osals as tially equal to the nd Past Factors. come the factor in ward.
- onsideration rating of no cceptable" ieved for the **Technical Factor.**





Technical Factor



Technical Factor Evaluation Summary:

Provide a Brief Narrative Summary of he Factor Evalution Results





Evaluation Results - Technical Subfactors

Offeror A Offeror B Offeror C **Relative Importance Technical** The Technical **Very Good** Acceptable Unacceptable **Approach Approach Subfactor** is somewhat more important than either the Technical **Resources or Quality** Management Subfactors. The Technical **Technical Very Good** Resources and Acceptable Unacceptable **Quality Management** Resources Subfactors are of equal importance and together are slightly more important than the Technical Quality **Very Good** Susceptible Approach Subfactor. **Acceptable** Management

Technical Subfactors – Offeror A Evaluation Results

Technical
Approach

Acceptable

Technical Resources

Acceptable

Quality **Management**

Verv Good

Strengths

- Utilizes a mobile hand-held computers to document the results of equipment maintenance
- Accomplished all Technical Scenarios by implementing "best commercial" practices and concepts

- Addressed management approach to handle contingencies
- All key personnel proposed exceed minimum educational or experiences levels
- **Fully Developed Quality** Management Program at all organizational levels
- QC proposal in compliance with ISO 9002 Standards

Weaknesses

Insufficient detail to determine level of cross utilization for equipment and personnel



Deficiencies

None



A "stove pipe" approach to management limits flexibility to efficiently solve problems

Management Plan contains no personnel benefits and retention program

None

None

One QA evaluator lacks the necessary level of experience as required by the solicitation





Technical Subfactors – Offeror B Evaluation Results

Technical	Strengths	Weaknesses	Deficiencies
Approach			
Unacceptable	List Ev	aluation Results er Appropriate ery to Support	
Technical Resources	Una	er Appropries gory to Support gory to Rating	
Unacceptable			
Quality Management			
Susceptible			



Technical Subfactors – Offeror C Evaluation Results

Technical	Strengths	Weaknesses	Deficiencies
Approach			
Very Good	Unc	raluation Results er Appropriate er Support gory to Support	
Technical Resources	Cate	the Rating	
Very Good			
Quality Management			
Acceptable			



Past Performance Factor

Offeror A

Offeror B

Offeror C

Marginal/ **High Risk**

Satisfactory Moderate Risk

Exceptional/ **Very Low Risk**

Note: There are no subfactors for the Past Performance.

Past Performance is evaluated at the factor level.

Past Performance Factor Evaluation Summary:

of

Provide a Brief Narrative Summary

Provide a Brief Narrative Results

the Factor Evalution Results



Past Performance Factor – Offeror A

Strengths

Weaknesses

List Evaluation Results

Under Appropriate

Category to Support

Category to Rating

Deficiencies

Past
Performance
Marginal/
High Risk

10



Past Performance Factor – Offeror B

Strengths

Weaknesses

List Evaluation Results

Under Appropriate

Under Appropriate

Category to Support

Category to Rating

Deficiencies

Past
Performance
Satisfactory/
Moderate Risk





Past Performance Factor – Offeror C

Strengths

Weaknesses

List Evaluation Results

Under Appropriate

Under Appropriate

Category to Support

Category to Rating

Deficiencies

Past
Performance
Exceptional/
Low Risk





Cost Factor

Offeror A Offeror B Offeror C 51.5 Million 60.0 Million **Proposed** 55.2 Million **MPCE MPCE MPCE Evaluated** 57.9 Million 54.5 Million 69.2 Million 50.5 Million 50.5 Million 50.5 Million **IGE**

Note: There are no subfactors for Cost.

A MPCE constitutes the evaluation results for the Cost Factor.



Evaluated

U.S. Army Contracting Agency

Offeror A

MPCE

54.5 Million

Cost Factor

Offeror B

MPCE

69.2 Million

Offeror C

MPCE 57.9 Million

MPCE Explanation MPCE Explanation MPCE Explanation Most explanations will correlate with the risks identified under the Technical Evaluation Factor. Explanations may describe other cost proposal problems (e.g., Base Fee beyond regulatory limits). Note: The Cost Factor can be replaced by a Price Factor.

Accordingly, a Total Evaluated Price Figure Would then be used instead of a MPCE.





Evaluation Summary

Offeror B

Technical Unacceptable **Acceptable Past** Marginal/ Satisfactory/ **Performance High Risk** Moderate Risk **MPCE MPCE Cost Factor** 54.5 Million 69.2 Million

Offeror A

Offeror C

Very Good

Exceptional/ Low Risk

MPCE 57.9 Million

- **Basis of Award**
- The Technical Factor is somewhat more important than the Past **Performance and Cost** Factors combined.
- The Past Performance Factor is slightly more important than the Cost Factor.
- When combined, the **Technical and Past Performance Factors are** significantly more important than the Cost Factor.
- Where the selection official reasonably regards proposals as being essentially equal with respect to the **Technical and Past** Performance Factors. Cost can become the determining factor in making the award.
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Conclusion

- The Source Selection Authority's approval on the establishment of Competitive Range
 - 5115.306 -- Exchanges With Offerors After Receipt of Proposals.
 (c) Competitive Range. The SSA must approve the competitive range determination.



- The Source Selection Authority's decision on the selection of the "Best Value" Offer
 - Note: AFARS 5115.101 -- Best Value Continuum. The SSA, independently exercising prudent business judgment, arrives at a Source Selection Decision based on the offeror(s) who proffers the best value to the Government. The SSA shall not receive a recommendation from any individual or body as to whom shall receive the award and additionally shall not receive a rank order or order of merit list pertaining to the offers being evaluated.



Appendix A: Evaluation Terms

Another example of Evaluation Terms - These

Terms can be used instead

of the definitions found on Slide 9

- <u>Strength.</u> Any aspect of a proposal which, when judged against a stated evaluation criterion, enhances the merit of the proposal or increases the probability of successful performance of the contract.
- Weakness. Any aspect of a proposal which, when judged against a stated evaluation criterion, reduces the merit of the proposal or decreases the probability of successful performance of the contract.
- Deficiency. Any aspect of a proposal which fails to meet a solicitation requirement.
- Meets the Requirements of the Solicitation. A proposal which has no deficiency(s) or significant deficiency(s).
- Significant. This term has the normally accepted dictionary meaning important; of consequence.



Appendix B: Proposal Risk

Sample Proposal Risk Rating Scale

used when you assess risk separately from proposal merit). This

Scale can be used instead

of the one found on Slide 7

ADJECTIVAL	DESCRIPTION
Low Risk	Any proposal weaknesses have little potential to cause disruption of schedule, increase in cost, or degradation of performance. Normal contractor effort and normal Government monitoring will probably minimize any difficulties.
Moderate Risk	Approach has weaknesses that can potentially cause some disruption of schedule, increase in cost, or degradation of performance. However, special contractor emphasis and close Government monitoring will probably minimize difficulties.
High Risk	Approach has weaknesses that have the potential to cause serious disruption of schedule, increase in cost, or degradation of performance even with special contractor emphasis and close Government monitoring



Appendix B (cont.): Proposal Risk

Sample Proposal Merit Rating Scale

(with Risk Rated by a Separate Rating Scale)

This Scale can be used instead of the one found on Slide 8

ADJECTIVAL	COLOR	DEFINITION
Excellent	Dark Blue	Proposal demonstrates excellent understanding of requirements and approach that significantly exceeds performance or capability standards. Has exceptional strengths that will significantly benefit the Government.
Good	Green	Proposal demonstrates good understanding of requirements and approach that exceeds performance or capability standards. Has one or more strengths that will benefit the Government.
Satisfactory	Yellow	Proposal demonstrates acceptable understanding of requirements and approach that meets performance or capability standards. Acceptable solution. Few or no strengths.
Marginal	Pink	Proposal demonstrates shallow understanding of requirements and approach that only marginally meets performance or capability standards necessary for minimal but acceptable contract performance.
Unsatisfactory	Red	Fails to meet performance or capability standards. Requirements can only be met with major changes to the proposal.